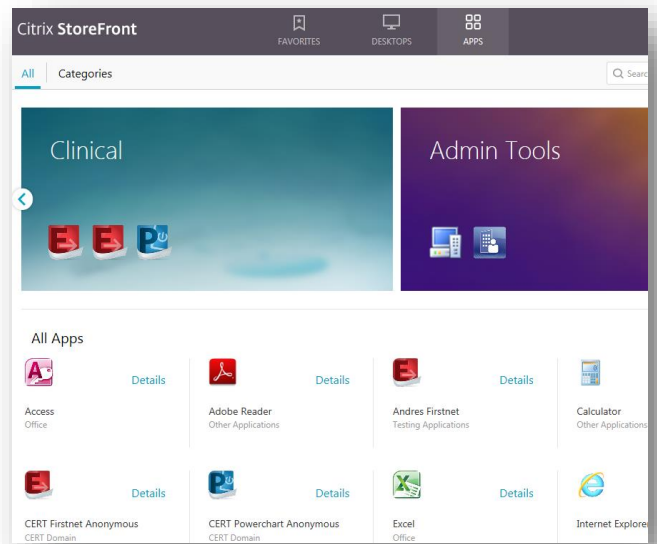


Citrix StoreFront

If you currently access Munson-hosted applications (including PowerChart, eClinicalWorks, Aria, NextGen and others) there is a brand new way to access these applications called Citrix StoreFront. StoreFront will be replacing all of the current methods of accessing Munson applications including both services.mhc.net and nfuse.mhc.net.

What is StoreFront? The current methods of accessing Munson applications (Services and/or Nfuse) use Citrix software. StoreFront is also a version of Citrix, but it is a newer technology designed to work on more devices and, most importantly, provides faster connection speeds and consistency regardless of the device you are using (computer, iPad, etc.). So whether you are in your office, accessing remotely from home, or on-site at a Munson Healthcare hospital, you will see the same desktop interface, icons, and even favorites. However, how you use the applications once they are open will not be changing.



What does this mean for me? StoreFront is a more user-friendly, consistent method of accessing all your Munson applications. It also provides faster and more secure access. The Munson applications themselves are not changing. After your upgrade to StoreFront, you can double-click the StoreFront icon on your desktop. StoreFront will open a window with all of your Munson applications (based on access). Once you access the new StoreFront interface, you are able to save shortcuts to the applications you use most often to your StoreFront Favorites screen.

What do I need to do to get StoreFront? We're currently piloting the StoreFront installation process with area practices. Look for future communication on how to install the new Citrix StoreFront in your office.

Note! If your practice is owned by Munson Healthcare or has Munson host its EMR (eCW, NextGen), Citrix StoreFront will be automatically pushed to your computers later this summer.

Will I receive Training? Yes! We are in the process of creating easy reference guides and other training material so you will be prepared for the change, and will be able to use all of the new StoreFront features. When it's your turn to upgrade, education information will be sent along with the timeline and installation information.

Questions

If you have questions, please contact the Munson HelpDesk at **231-935-6053** or **helpdesk@mhc.net**.